Dennis V. Rose, MBA, CBCP, DDI

Crisis Management Consultant
DDI Leadership Facilitator
Professor - Per Course Lecturer
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Executive Leadership and Management Profile

- Founder/Owner consulting firm Resiliency Consulting Services, L.L.C.
- Experience in different industries: Grocery, Retail, Construction, Mental Health, Healthcare, Telecommunications, Telemedicine, Water, Electric Utilities, Banking & Finance
- Graduated with a BBA in Finance, minor in Psychology
- Over twenty-five years assisting utilities in maintaining resiliency and preparing for future incidents
- Over twenty-five years as a Director leading teams
- Over ten years as a DDI Leadership Facilitator, training future Samsung employees on soft skills
- Over eighteen years teaching University and College classes in Management: Small Business, Introduction to Management, Strategic Management, Entrepreneurship and Critical Thinking (MBA level)
- Over twenty years speaking at national conferences on Crisis Management

Education Mission

Support students in developing critical thinking skills modeling ethical character, provide encouragement and motivation and engage student through activities and high-level discussion.

Education

- 2001-2006, Master Business Administration—Management, St. Edwards University

- 1980-1985, Bachelor of Business Administration—Finance, Texas State University

Certifications

- Development Dimensions International (DDI) – Leadership Facilitator, DDI's Learning Systems
- Leadership Management International (LMI) - Facilitator
- DR International Institute (DRII) – Certified Business Continuity Professional (CBCP)
- Community Emergency Response Team (CERT) - Homeland Security—City of Austin

Professional Positions Held

- 2018 to - Founder/Owner
  - **Resiliency Consulting Services, L.L.C.**
    - Assisting utilities with maintaining a culture of resiliency culture while preparing, training, and exercising recovery procedures.

- 2007 to 2018 Director of Business Continuity

- **Moss Adams CPA firm**
- Led Business Continuity department and assisted clients with building Business Continuity Management Programs

- 1997 to 2007 Director Business Continuity and Disaster Recovery
  - **CHR Solutions Inc.**
    - Led Business Continuity department and assisted clients with tabletop exercises, building BC plans and recovery procedures.

- 1990 to 1997 Director of Business Development
  - **Healthcare International**
    - Led Business Development team consisting of admissions, sales/marketing and business development.

- 1983 to 1990 Accounts Receivable
  - **Healthcare International**
    - Accounts Receivable, collections and financial audits

Education/Training Positions Held

- 2014 to - Per Course Lecture – Management
  - **Texas State University**
    - Instructing the following classes: MGT 3303 Management, MGT 4335 Strategic Management, BA 2310
- 2008 to - Leadership Training Facilitator
  - **Austin Community College**—Continuing Education
    - Training on leadership topics which include: Leadership Profile, Managing Change, Strategic Planning, Business Continuity/Disaster Recovery Exam Preparation, Conflict Management, Leadership Skills and Time Management and Communicating with Others.
- 2012 to 2020 Adjunct Professor—Management
  - **Concordia University**—Undergraduate/MBA Program, Accelerated Degree Program
    - Instructing the following classes: Critical Thinking, Strategic Management, Principles of Management, Small Business Management
- 2007 to 2018 Adjunct Professor—Management
  - **Austin Community College**
    - Instructing the following classes: Leadership, Principles of Management, Business Ethics, Introduction to Business and Business Internship
- 2009 to 2016 Certified Instructor—Disaster Recovery International Institute
  - **Austin Community College and Disaster Recovery Institute International (DRII)**

- Developed and implemented an Emergency Management program at Austin Community College that prepares students (employees) to take the DRI International exam to receive certification as an Associate Business Continuity Professional (ABCP).

Fields of Interest

Resiliency, Crisis Management, Servant Leadership, Strategic Management, Critical Thinking, Knowledge Management, Business Continuity / Disaster Recovery

White Paper

Introduction to Telemedicine, 1998

National/Regional Conference Presentations

- Introduction to Business Continuity, National Electric Cooperative Association, Madison, WI 2023
- Tabletop Exercise, Texas Electrical Cooperative Association, Austin, TX 2023
- Resiliency Training, Oklahoma Electrical Cooperative Association, OK, 2023
- Business Continuity Management Program, Lessons Learned – Iowa Telecommunications Association, 2022
- Crisis Management, National Rural Electric Cooperative Association, Washington DC, 2018
- Business Continuity/Strategic Planning, Kentucky Telephone Association, Lexington, KY
- Incident Command System...the basics, Global Conference on Disaster Management,
- Dallas, TX 2013
- Leaders in Disasters – National Telephone Cooperative Association (NTCA), Boca
- Raton, FL, 2012
- Preparing for Disasters – NTCA, San Diego, CA, 2012
- Exercising your Emergency Plan - Texas Statewide Telephone Cooperative
- Association, South Padre, TX, 2011
- Incident Command System webcast – Iowa Telecommunications Association, 2011
- Conflict Management – University of Texas McCombs School of Bus., Austin, TX, 2011
- Business Continuity and Cyber Attack – National Telecommunications Cooperative Association, Orlando, FL, 2010

Training

- Leadership Training – Samsung, Austin TX 2018 to present
- Leadership Training – NXP, Austin TX 2020 to present
- Leadership Training – ADMT, Austin TX 2020 to 2021
- Emergency Management, National Rural Electric Cooperative Association, University of Wisconsin, Madison, WI, 2023
- DRI International (DRII) Exam Prep—Pearson Education, Austin, TX 2015
- Critical Thinking with Parallel Thinking—Austin Community College, Austin, TX 2012
- Strategic Planning utilizing technology—Pearson Education, Austin, TX 2012
- Team Building—Concordia University: Accelerated Degree Program, Austin, TX 2015
- Principled Center Leaders – Texas State University Leadership Institute, San Marcos, TX, 2011, 2012
- Leadership Profile and Effective Communications—Texas Disposal Systems,

Creedmoor, TX, 2011
- Managing Conflict—University of Texas McCombs Business School, Austin, 2011
- Emergency Operations Plans webcast – NTCA, 2011
- Leadership Skills and Time Management – Otis Spunkmeyer, Austin, TX, 2011
- Building Effective Teams – Texas State University, Leadership Institute, San Marcos, TX, 2011

Professional Organizations

DRI International – Associate Business Continuity Professional (CBCP)
Development Dimensions International (DDI) – Leadership Facilitator, DDI's Learning Systems
Leadership Management International (LMI) – Facilitator

Volunteer Experience

Long Range Planning Committee, City of Kyle, 2006 to 2012
Citizen's Water Advisory Committee, City of Kyle, 2000 to 2006