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Professional Profile

Service to the Health Information Management profession as an educator and associate degree program director since 1996. I have incorporated technology into the HIM classroom as an extension of the new roles that HIM professionals will be filling in the future. I teach with a desire to bring allied health students into the world of health informatics and the electronic health record through the use of online education technologies and systems.

- Successful graduation of well-prepared health information professionals to meet the HIM needs of the community for 25 years.
- Students that consistently demonstrate strong pass rates on the national RHIT certification exam.
- Development of coding office simulation environment for medical coding practice
- Development and implementation of new CAHIIM accredited HIT program
- Development and delivery of a certificate program in medical coding and billing
- Collaboration and implementation of multiple teaching modalities to meet the challenges of the COVID-19 pandemic.
    - Synchronous – Live online using Zoom, Flex Campus, Fully On Campus with social distancing
    - Asynchronous - Online

Education, Honors, and Certifications

M.Ed. in Education with a specialization in Instructional Technology, Curriculum and Instruction
Florida Gulf Coast University, Fort Myers, Florida 1999

Bachelor of Science in Health Information Administration
State University of New York College of Technology, Utica, New York 1983

Professional Certifications
Registered Health Information Administrator

Certified Health Data Analyst

Certified Coding Specialist

Certified Professional Coder – AAPC Approved Instructor

AHIMA Approved ICD-10-CM/PCS Trainer

Canvas LMS Course Developer

Blackboard Certification in Teaching and Learning Online: Building Courses, Enhancing Communication, Assessing Learners

Credentialed EPIC Electronic Health Record Software Trainer

Quality Matters – Applying the QM Rubric

Key Qualifications

Development and instruction of course content, schedule, syllabi and learning activities for the following courses both online and in the traditional classroom:

Introduction to Health Information Management	Healthcare Delivery Systems
Electronic Health Records	Medical Insurance and Billing
Medical Office Administration	Foundations of Management in Healthcare
Healthcare Law	Outpatient and Pro-Fee Coding and Reimbursement (ICD-10-CM, CPT-4, HCPCS)

Healthcare Information Systems	Inpatient Facility Coding (ICD-10-CM/PCS)
Quality Management in Healthcare	Advanced Coding and Reimbursement
Health Data Management	Essentials of Pharmacology
Healthcare Informatics (graduate course)	Principles of Human Disease
Professional Practice Experience – coordination and placement	

- Utilization of Internet technology for communication and course delivery using Canvas, Angel, and Blackboard LMS platforms and Cengage MindTap.
- Implementation of Pearson MyHealthProfessions Lab application with integration into Canvas LMS.
- Rapid adoption and use of Zoom for live online course delivery throughout pandemic.
- Creation and deployment of electronic, online testing using Exam View, TestGen, Cognero, Respondus and Pearson MyTest software products.
- Successful completion of initial candidacy application, self- study documentation and site survey for CAHIIM accreditation of associate degree in health information technology. First report from the national certification exam resulted in a 100% pass rate and students performing at or above the national score in each of the seven associate degree domains.
- Ongoing review and compliance with CAHIIM associate degree entry level competency instruction and APAR reporting.

Computer Skills

- **AHIMA V-Lab:** Incorporation of the following applications into various courses across the HIT curriculum:
  - 3M CRS
  - Nuance Clintegrity
  - Meditech
  - drChrono
  - CIOX Health ROI
  - CIOX Health Gym
  - Find-a-Code CAC
  - EDCO Solcom EDMS
  - ARGO EMPI
  - Tableau
- **Software:**
  - Microsoft Windows® and Microsoft Office including Word, Excel, Power Point, Outlook, Access, Publisher and Teams.
  - Proctorio
  - Respondus Lockdown Browser and Monitor
  - Zoom
  - Adobe Acrobat DC
  - 3M Health Information Systems to include HDM and CRS
  - Epic Electronic Health Record – Acute Care
  - EHRGo Academic Electronic Health Record
  - Articulate Rise 360 Course Authoring
  - Kaltura Video/Screen Capture
  - Canvas LMS
  - Blackboard LMS
  - Angel LMS
- **Troubleshooting:** ability to reinstall operating systems on PC, perform backups and file management.

Employment

Education Positions

- **Program Director, Health Information Technology**
  Florida SouthWestern State College
  Fort Myers, Florida   July 2009 to Present
- **Program Chair, Health Information Technology**
  Hodges University
  Fort Myers, Florida   February 1996 to August 2009
- **Adjunct Instructor Online Baccalaureate in Health Information Management**
  State University of New York Institute of Technology
  Utica, New York   2015 – Present
- **Online Graduate Program Adjunct Instructor – Health Administration**
  St. Francis University
  Joliet, Illinois   2015- As needed

Health Information Management Positions

- **Charter Glade Behavioral Health Care, Fort Myers, Florida**
  Director of HIM 1995-1996
- **Naples Community Hospital, Naples, Florida**
  Inpatient/Outpatient Coder 1995
- **Gulf Coast Hospital, Fort Myers, Florida**
  Director of HIM 1994-1995
- **Rome Murphy Memorial Hospital, Rome, New York**
  Director of HIM 1988 – 1992
- **St. Elizabeth's Hospital, Utica, New York**
  DRG Coordinator Approximately 1986 – 1988
- **Oneida City Hospital, Oneida, New York**
  Coder   Approximately 1985 - 1986
- **Faxton Hospital, Utica, New York**
  Medical Record Clerk   Approximately 9/1984 - 1985

Professional Affiliations

AHIMA, FHIMA, SWFHIMA, AAPC, HMA